

TERMS OF SALE

1) SCOPE

The following Terms are for the purchase of products made on the remote website www.dalpescatore.com Ristorante dal Pescatore ,località Runate 17, 46013 Canneto sull'Oglio, Mantua (Italy), CF and P. IVA 00239450208. Each purchase transaction will be governed by the provisions of Decree No. 185/99 and, as regards the protection of confidentiality, will be submitted to the rules laid down in Legislative Decree 196/2003 and subsequent amendments.

2) PAYMENT AND SAFETY:

Payment is by credit card and a receipt will be sent by e-mail address specified in the purchase form completed on the website www.dalpescatore.com. The server we use is certified and is protected from computer fraud (recognizable with https) ensuring security in the communication of personal data and credit card.

3) SHIPPING

Shipping will be by courier on the first working day after receipt of order. Ristorante dal Pescatore disclaims any liability for delays in delivery of the products by express courier.

4) CUSTOMER OBLIGATIONS

The Customer agree to provide true and correct their data, they hold a credit card sent in the form of purchase and to authorize the use to pay the order made through the site (www.dalpescatore.com). Upon delivery of the goods by courier, the customer is required to verify the integrity of the packaging and the presence of the products listed on the receipt.

Any damage or the mismatch in the number of packages shall be immediately reported to the courier who delivers, adding the word "withdrawal conditional" on the appropriate transport document and confirmed within 3 days via e-mail to santini@dalpescatore.com

Only thereafter the Customer shall accept delivery, after which it will oppose any dispute about the amount of packages and appearance of what was delivered.

In the case of the goods received do not match what I ordered within two days of receipt, should be reported the anomalies detected by e-mail to santini@dalpescatore.com

5) RIGHT OF WITHDRAWAL

The customer has the right to terminate the contract without penalty and without giving a reason within 10 days of receipt of goods. The withdrawal must be made by sending a registered letter with return receipt to the Ristorante dal Pescatore, City Runate 17, 46013 Canneto Oglio (MN) which will be explained the intention to withdraw from the contract while leaving the same (same address), with pack and sealed in its original packaging, the goods purchased. Not be withdrawn in any case they mark parcels' COD. The costs of returning products will be entirely borne by the customer.

Ristorante dal Pescatore will return within 30 days from the date it became aware of the right of cancellation by the Customer, the full price paid less shipping costs.

You can not return the books with a dedication personalized front page, because you can not apply the right to cancel the custom items we sent. The right of withdrawal by the consumer is not applicable under Art. 5 paragraph 3 letter c) of Legislative Decree no. 185 of 22/05/99 as this is the sale of goods clearly personalized.

The withdrawal right is reserved only to natural persons, that private consumers acting for purposes unrelated to his profession.

6) SHIPPING AND CUSTOMS COSTS

Shipping costs and customs fees (for overseas shipments) are charged to the customer making the purchase.

7) WARRANTY FOR DEFECTIVE PRODUCT

If the customer finds damage or defects in the material received, must notify within two days of receipt via e-mail to santini@dalpescatore.com.

Each alert over these terms can not be considered.

8) CANCELLATION OF ORDERS BY RESTAURANT DAL PESCATORE

Ristorante dal Pescatore reserves the right to refuse or cancel an order received or order including an article that if the product is not available or is no longer in production.
The order will be cancelled if the transaction with the credit card does not go through

9) JURISDICTION

In disputes with the law is Italian and jurisdiction is to Mantua

10) INFORMATION AND COMPLAINTS

Ristorante Dal Pescatore
Location Runate 17
46013 Canneto Oglio (MN)
Phone +39 0376 723001
Fax +39 70 304 0376
Email santini@dalpescatore.com